Welcome to CMTEL!

Floris

Delmer & Cheryl Hamre	103 S. Allen St., Floris	459-2008
WD & Pam Giles	11982 Quail Ave., Blm.	459-2191
Lesley Knott	14639 Umber Ave., Blm.	459-2141
Bombshell Beauty Salon	101 E. Main, Floris	459-2150

Bloomfield

Justin & Crystal Hopkins	102 S. Bloomfield St.	664-2212
Jodi Lindberg	206 Southview Dr.	664-1910
Ryan Marlow	405 N. West St.	664-1178
U-Haul Dealer	502 E. Franklin St.	664-1480
Mary Walker	11 Deborah Drive	664-1987
Dianna Shivers-Renzo	20746 Old Hwy 2	664-1436
Brian & Kim Clancy	207 E. Chestnut	664-2179
DC Genealogy Society	PO Box 94	664-1501
Becky Strunk	208 1/2 W. North St.	664-3492
Route 63 Quik Stop	206 N. Washington St.	664-3063
Courtyard Gallery	106 S. Madison	664-2646
Stanley & Becky Shively	25491 Kite Ave.	664-2908
French's Hamburger Inn	105 W. Jefferson	664-3422
Zosima Gonzales	608 W. Poplar	664-1862
Tim & Chris Winters	501 N. West St.	664-1714
David L. Yoder	408 S. Buckeye St.	664-1511
Shawn Morrison	201 N. West St.	664-1369
Essential Massage & Spa	107 1/2 W. Jefferson St.	664-1022
Shevy Miller	603 W. Chestnut St.	664-1013
Michael Norton	601 S. Railroad St.	664-1017
Nicole Miller	25482 190th St., Blm.	664-1075

Pulaski

Greg & Charlotte Rodgers	29637 225th St., Blm	675-3901
Lloyd McAllister	304 S. 2nd St., Pulaski	675-3021

Drakesville

Davis County Plumbing & Const.	17356 Husky Tr., Blm.	722-3557
Lake Wapello Restaurant	15520 Campground Rd.	722-3460
Lake Wapello Bait Shop	15520 Campground Rd.	722-3475
Richard & Mary Rysdam	16883 Grape Ave., Blm.	722-3551

Mark

Ben Ray Yoder	12888 Hwy 2, Moulton	929-3621
Robert Tritico	22512 Cedar Ave.	929-3804

About Us...

641-664-2074
8 a.m.-5 p.m. Monday, Tuesday, Thursday and Friday
8:30 a.m.-5 p.m. Wednesday

Website
www.cmtel.com

Internet Tech Support
1(800) 205-1110

Call Before You Dig—Iowa One Call
811

Payments are due on the 20th of each month.
For your convenience, CMTEL offers **Automatic Bank Deduct**, payment boxes in the front of the building and in the alley, payment via e-statement and automatic credit card payment.

My phone doesn't work, what do I do?

If you have no dial tone, the first thing to do is unplug all customer owned equipment. That includes all phones, computers, and satellite receivers that may be plugged into a phone line.

After everything is unplugged, plug in a landline phone and check to see if you have dial tone again. If you still have no dial tone, then give us a call at 664-2074 and we will get someone out there to fix the problem.

If the problem is caused by customer owned equipment there will be a charge for us coming out. That fee is a minimum of $40.00 and can be higher depending on the time it takes to fix. Wiring maintenance only covers the standard installed wiring and jacks in your house.

Trouble with a leased phone is not a billable charge.

Keeping you CONNECTED...
CMTEL Your Community, Your Cooperative!!!
September 1, 2012
Volume 12, Issue 3

CMTEL was honored at the 2012 Davis County Fair for Volunteer Business of the Year

Left to right: Gary Dunlavy, Sue Utt, Sherri Guiter, Gary French, Tracey Hill, Jack Henderson, Kyndal Bodkins, Curtis Benge, Joe Snyder, Gerald York and Tim Morton

WELCOME

If you have been in our office in the last month you might have seen a new face.
CMTEL would like to introduce Valerie Bigsby to our customer service representative staff.
Valerie is married to Brian Bigsby and they have 3 children: Jack, Charlie and Addison.

42" Plasma TV
True Slim Frame TV

Only $499
(Only four left, hurry in today)

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We are your new Authorized LG TV Dealer!
Stop in and see what we have to offer!
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For Windows and Mac, FileHopper Plus features:

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- 5GB, 50GB, and 250GB storage points.
- Safe 128 bit encryption, the same used by banks, to keep your files secure.
- Automatic and reliable. Set it and forget it.
- Multiple computer use. Install FileHopper Plus on any number of Windows and Mac computers, all with the same account.
- Remote file access so you can retrieve your files from any Internet connected computer.
- File sharing capabilities. Share your large files with anyone, just by sending an e-mail!
- Utilize one online folder to store, access and edit your files on any computer you have FileHopper Plus installed on.
- FREE 24/7/365 Support

Only **$6.45** Per Month! For 50GB

$15.95 Per Month! For 250GB

Now Available From: CMTEL Citizens Mutual Telephone

Sign Up Today! 641-664-2074

Closed Captioning

The Federal Communications Commission (FCC) is concerned that consumers may experience difficulty in receiving and/or viewing closed captioning on some digital television(DTV) programming, including high definition television(HDTV), provided by a subscription video provider.

If you have difficulties from Citizens Mutual Telephone Cooperative, you should ensure that the captioning function on your set-top box, if applicable, is turned on and ensure that the captioning function on your DTV is also turned on.

If you are still unable to view closed captions, you should contact the cooperative for assisatance.

For Immediate closed captioning concerns:

Customer Service
Phone (24hrs): 641-664-2074
Fax (24hrs): 641-664-9780
Email: cmtel@cmtel.com

To file a written complaint regarding closed captioning issues contact:

Citizens Mutual Telephone Cooperative
Attn: Joe Snyder, General Manager
114 W Jefferson St, PO Box 130
Bloomfield, IA 52537
Phone: 641-664-2074
Fax: 641-664-9780
Email: cmtel@cmtel.com

Follow This Mouse To ...

Upcoming Internet Training Sessions:

Sept. 18: Internet Security
Oct. 16: Introduction to Streaming Video
Nov. 20: Online Shopping
Dec. 18: Working with Digital Photos

Call to sign up

CMTEL Your Community, Your Cooperative!!!

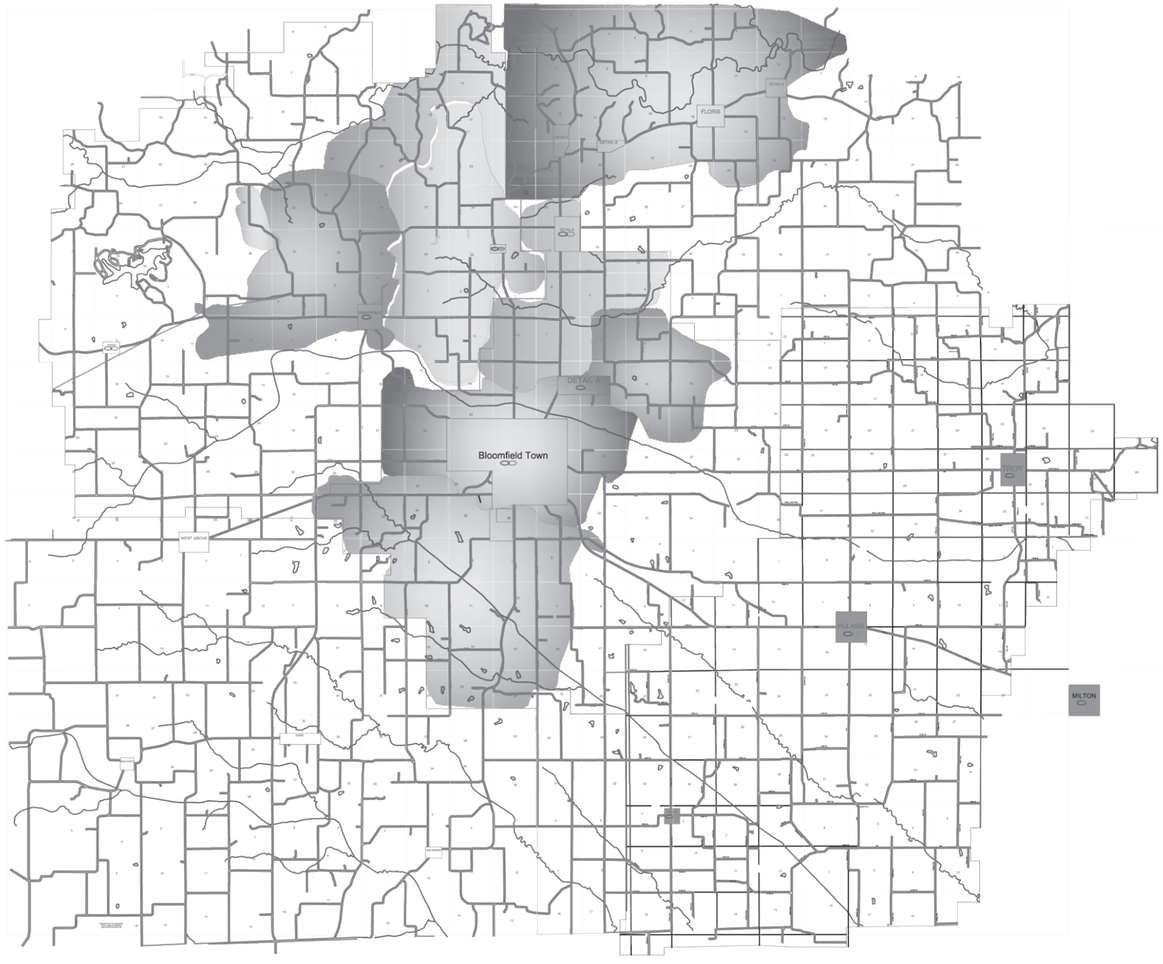
114 W. Jefferson
Bloomfield, Iowa
www.cmtel.com

Fiber to the Home: Update

CMTEL is finishing up on the fifth phase of our fiber to the home plan. We are hoping that by September the project will be turned over to us from the contractors, and at this point we will be cutting customers over to the new fiber and installing new services to them.

This year we are working on the 664 exchange south and southwest of Bloomfield, and a section in the 722 exchange north of Drakesville.

If you are in the construction area this year and would like to upgrade your services, give us a call at 641-664-2074 to schedule an appointment.



Gray indicates CMTEL Fiber Serving Area